

## Call Transfer

If A and B are on a conversation and B may want A to transfer the call to C, three ways could be used to transfer the call: **Blind Transfer, Attended Transfer, and Semi-Attended Transfer.**

### Blind Transfer:

- A press TRAN Button or Transfer softkey to put B on hold followed with dialing C and pressing the Transfer softkey to call out.
- A would be on hold and the LCD would display as Transferred. A could press the Cancel softkey button to be disconnected from the call.
- If C picks up the phone call, B would be able to talk to C.

### Semi-Attend Transfer:

- A press the TRAN button or Transfer softkey to put B on hold followed with dialing C and pressing the OK or SEND button to call out.
- While C is ringing, A hang up or press the Transfer softkey. Then A will turn to the hold status, and the LCD will display as Transferred
- A will be disconnected from the call, when C pick up, B can talk to C

### Attended Transfer:

- A press TRAN Button or Transfer softkey to put B on hold followed with dialing C and press the OK or SEND button to call out
- After C answered it, A and C can have a private conversation without B, then A press Tran button to complete the transfer
- A will be disconnected from the call. B can talk to C

## Menu Instruction

Sub-Menu	Description
Status	User can check the status of IP phone: IP address, MAC, Firmware, etc.
Features	Forward, Call Waiting, DSS Keys, Key as Send, Hot Line, Anonymous Call, Auto Redial, DND Code, etc.
Directory	It shows the Local Directory, Blacklist and Remote Phonebook etc.
History	Call history are shown here: Local History and Network Call Log.
Messages	Allowing the users to check and edit the Voice Mail and Text Message.
Setting	Some Basic Settings as Language, Time & Date, Time & Date Format, DHCP Time and Ring Tone, etc. And some Advanced Settings as Accounts, Network, Phone Setting, Reset to factory, SetPassword, Set AES Key and Auto Provision, ect.
Display	User can configure the Wallpaper, Screensaver, Theme and Backlight, etc.
App	Users can manage some applications.

The manual is only for reference, please take the object as the standard.  
We reserve the right to improve or change the product and the user guide without notice.  
You can download the latest user manuals from our website:  
<http://www.yealink.com/index.php/Support>

# Yealink

## Gigabit Color IP Phone SIP-T38G



## Quick Reference

[www.yealink.com](http://www.yealink.com)

