


Call Transfer

There are three ways to transfer the call: Blind Transfer, Attended Transfer and Semi-Attend Transfer.


Blind Transfer:

- A and B is on an conversation, A press the Transfer hot key to put B on hold, then A can dial the third telephone number C and press the Transfer hot key to call out. A will turn to hold status, and the LCD will display as Transferred
- After C answered it, or A press the End Call hot key to complete the transfer
- A will be disconnected from the call. B can talk to C

Attended Transfer:

- A and B is on an conversation, A press the Transfer hot key to put B on hold, then A can dial the third telephone number C and press the OK/SEND button or click  button to call out
- After C answered it, A and C can have a private conversation without B hearing it, then A press the Transfer button to complete the transfer
- A will be disconnected from the call. B can talk to C

Semi-Attend Transfer:

- A and B is on an conversation, A press Transfer hot key to put B on hold, then A can dial a new number C and press the OK/SEND button or click  to call out
- While C is ringing, A hang up or press the Transfer hot key. Then A will turn to hold status, and the LCD will display as Transferred
- You will be disconnected from the call, when C pick up, B can talk to C

Call Forward

- Enter the Call Forward path: Call Feature->Forward
- There are 3 options: Always Forward, Busy Forward, and No Answer Forward
- Choose one of them, enter the number you want to forward your calls to. And if you choose "No Answer Forward", you should also set the no answer times. Then click softkey to save the changes

Menu Instruction

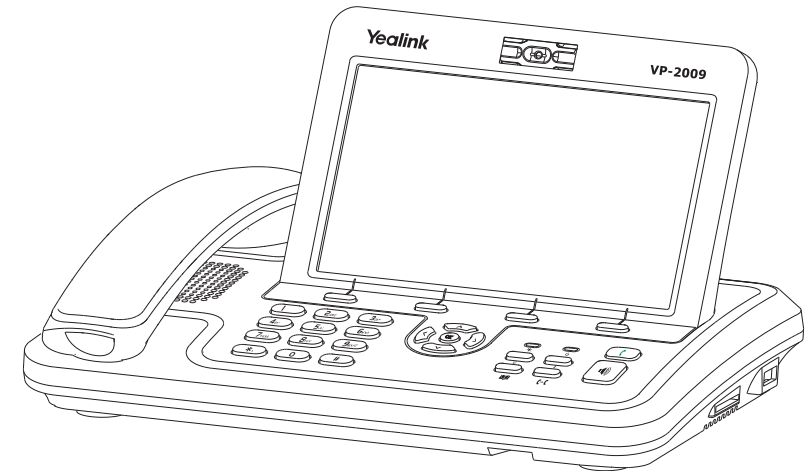
Sub-Menu	Description
Call History	You can view All Calls, Dialed Calls, Missed Calls, Received Calls, and Forward Calls, etc.
Directory	In this option, users can search contact, add contact, edit contact, delete contact, clear phonebook, add group, rename group, delete group, or set group ring type, etc.
Message	In this option, users can set the voice mail number of your phone. Then clicking this option, it will call out automatically.
Media	To Play Photo or Play Video.
Call Feature	In this option, users can set the following functions: Forward, Call Waiting, Auto Answer dial plan, Speed Dial, Key As Send, Voice Mail, etc.
Setting	In this option, users can set the information like Personalize (Including Language, Call Option settings and choose whether to open the Local Video), Screen Saver, Sound, Date & Time, Security etc. Some advanced settings like Account, WAN, Factory, Reboot etc.
Status	You can check the status of your IP phone: Version, Network, Account, etc.

The manual is only for reference, please take the object as the standard.
We reserve the right to improve or change the product and the user guide without notice.
You can download the latest user manuals from our website:
<http://www.yealink.com/en/download.asp?BigClassName=IP%20Phone>

V30.0



IP Video Phone VP-2009(P)




Quick Reference

www.yealink.com

Making a Call


You can make a call by pressing the **Speaker** button, plugging in the headset or picking up the handset.

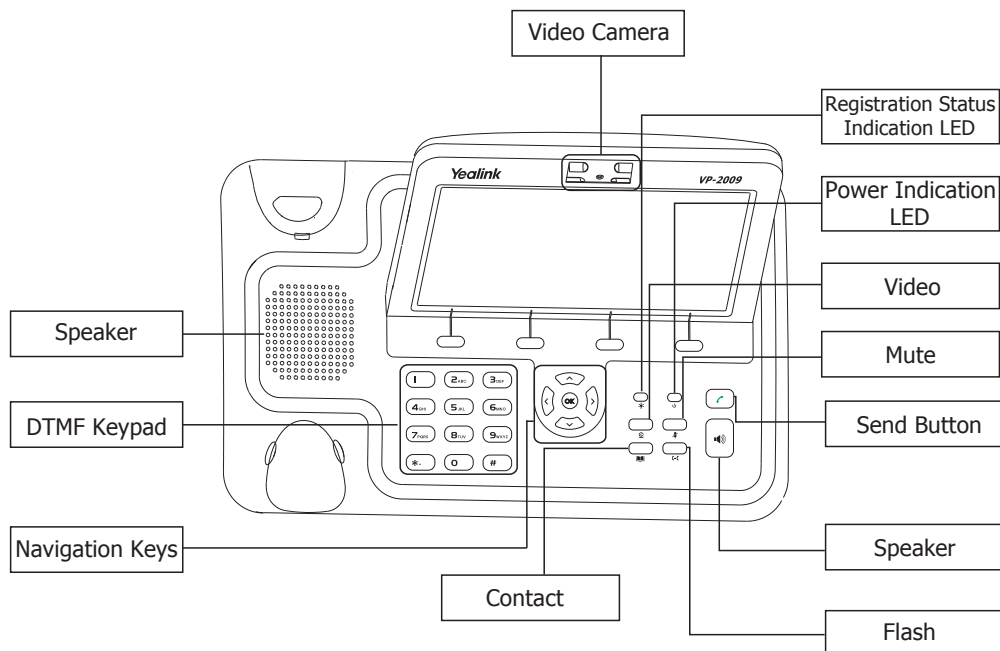
- **Dial number directly:** Pick up the handset or press the **【Speaker】** button, enter the number you want to dial directly, or
- **Dial from Call History:** Click Call History to enter the Call history page, use the Left/Right navigation keys to choose a group, then use the Up/Down navigation keys to choose a phone number, or
- **Dial from Contact List:** Click the Directory option to enter the "Contact" page, use the Left/Right navigation keys to choose a group, then press Up/Down navigation keys to choose a phone number, or
- **Re-dial:** Press the  button to enter the "Dialed" page, use the Up/Down navigation keys to choose a phone number

Then you can

- Press <F4> to switch the call type
- Press <F1> to choose a account to call out
- Press **【OK】** to call out in the default call method. For more details, please refer to "Phone Settings" in the user manual

During the conversation:

- You can alternate between Headset, Handset and Speakerphone by pressing the corresponding buttons or picking up the handset.
- Switch between call type: During a call, click the corresponding button to switch the call option
- Close local video: press the icon  to close the local video, press it again to reopen the local video



LEDs

Table 1 Power Indication LED




LED Status	Description
Steady green	Power on
Off	Power off

Table 2 Event Status Indication LED


LED Status	Description
Blinking green	Power is on but there are some problems: registration failure, or the network is unavailable, or there is a missed call, or there is a new call or voicemail, or hold/ mute the call, or firmware Update. The detail will be displayed on the display (LCD or external display).
Off	There is no any abnormal status.

Answering a Call

Answering an incoming call in the following way:

- When there is a call comes in, pick up the handset, or press the **【Speaker】** button or click the  icon to answer it.
- You can also click  icon to deny the incoming call, or  to transfer it to the third party

Muting a Call

- Press the  button during the conversation to mute the call, press it again to get the phone return to normal conversation

Volume Adjustment

- During the call, you can press the Left/Right navigation keys to adjust the volume

Putting a Call on Hold

- Press the **【OK】** or Hold key to put your active call on hold
- If there is only one call on hold, press the **【OK】** or Resume key to retrieve it
- If there is more than one calls on hold, press the up/down button to highlight and retrieve the chosen one