

# **OWNER'S INSTRUCTION MANUAL**



**VOYAGE  
WITH RECEIVER VOLUME CONTROL AND  
LIGHTED DIAL**

**CORTELCÔ**

**Congratulations on your purchase of the stylish, high quality “VOYAGE” telephone. “VOYAGE” combines the latest in compact modular telephone technology. Your new telephone was made by people who take a great deal of PRIDE in producing quality products to assure you years of trouble-free service.**

**We want you to know all about your new telephone**, how to install it, the features it provides, and the services you can expect from its use. We have included this information in your Owner's Instruction Manual.

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

*Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.*

**NOTE:** This equipment has been tested and found to comply with the limits for a CLASS B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

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**PLEASE READ BEFORE INSTALLING  
AND USING YOUR NEW TELEPHONE.**

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# IMPORTANT SAFETY INSTRUCTIONS

**Always follow basic safety precautions** when using your telephone equipment to reduce the risk of fire, electrical shock, and injury.

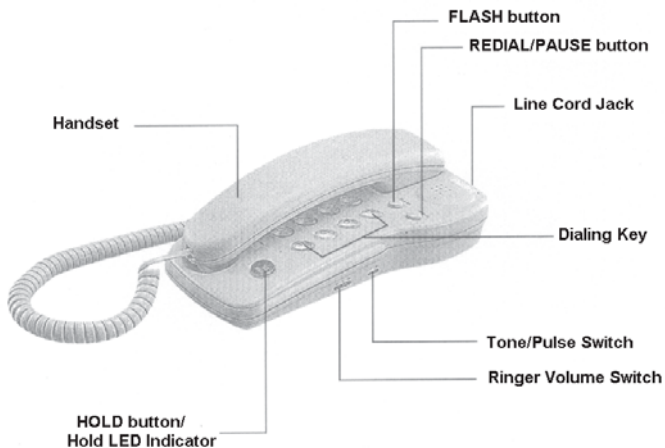
1. **Read and understand all instructions** in the Owner's Instruction Manual.
2. **Read all warnings** and follow all instructions marked on the product.
3. **Unplug this product from the wall outlet before cleaning.** Use a damp cloth for cleaning. Do not use liquid or aerosol cleaners.
4. **Do not use the telephone near water.** For example, do not use near a bathtub, wash bowl, kitchen sink, laundry tub, swimming pool, or in a wet basement.
5. **Do not place this product on an unstable cart or stand.** The product may fall causing serious damage to the product.
6. **Use only the type power source indicated on the label.** If you are not sure of the type power supply to your home, consult your dealer or local power company.
7. **Do not place any objects on the telephone line cord.** Do not locate the telephone where the line cord will be walked on.
8. **Do not block or cover ventilation slots and openings** in the bottom of the telephone. The openings should never be blocked by placing the telephone on a bed, sofa, rug, or other similar surfaces. This telephone should never be placed near or over a radiator or heat register. This telephone should never be placed in a built-in installation unless proper ventilation is provided.
9. **Never spill liquid on the telephone or push objects of any kind through ventilation slots.** Liquid or objects may touch dangerous voltage points or short out parts that could result in a risk of fire or electrical shock.

10. **Do not disassemble this product.** Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electrical shock when the product is subsequently used.
11. **Do not overload outlets and extension cords.** Some telephones require AC power from an outlet, overloading the outlets can result in the risk of fire or electric shock.
12. **Avoid using a telephone during a local thunderstorm.** There may be a remote risk of electrical shock from lightning.
13. **Do not use a telephone in the vicinity of a gas leak** to report the leak, or otherwise.
14. **Unplug the telephone from the wall outlet and refer servicing to qualified service personnel** under the following conditions:
  - When the line cord is frayed or plugs damaged.
  - If liquid has been spilled into the telephone.
  - If the telephone has been exposed to rain or water.
  - If the telephone does not operate properly by following the operating instructions. (Adjust only those controls covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.)
  - If the telephone has been dropped or the housing damaged.
  - If the telephone exhibits distinct change in performance.

**SAVE THESE INSTRUCTIONS**

15-101-613

# CONTROLS AND FUNCTIONS



## FEATURES

- Tone/Pulse switchable dialing
- Electronic 'Hold' function with LED indicator
- Last number redial
- HI-LO-OFF electronic tone ringer
- Desk/Wall Mountable
- Pause & Flash with PBX compatibility
- Temporary Tone dialing (\* key)
- Receiver Volume Control (ADA Compliant)
- Lighted Dial With Handset in "Off-Hook" Condition

**NOTE:** Receiver Volume Control located on left edge of telephone base.

# INSTALLING YOUR TELEPHONE

## **INSTALLATION**

First connect the line cord. This phone is equipped with a USOC RJ11C modular line jack. Insert one end of the supplied line cord into the cord jack at the back of the telephone, and the other end into your telephone outlet.

## **ADJUSTMENTS**

### **TONE/PULSE**

The telephone is shipped with the dial mode selector set to the TONE mode. For connection on rotary pulse systems, please switch the dial mode selector to the PULSE mode.

### **RINGER VOLULME**

You can adjust the ringer loudness by selecting HI/LO/OFF switch to the level you prefer on incoming calls.

### **REDIAL/PAUSE**

This telephone stores in memory the last number dialed (31 digits maximum). You can redial the last number dialed by lifting the handset and pressing the R/P button. It must be the first button pressed after lifting the handset to activate the redial feature.

To use the Pause feature, press the P/R button while dialing your number to insert a pause. This feature is used to insert a pause time for access on an outside line when the telephone is used in a PBX system.

### **HOLD FUNCTION**

This phone has an electronic HOLD function with LED indication. To place a call on HOLD, press the "HOLD" button, and the HOLD LED lights, then hang up the handset. To release the HOLD, Flash the Hookswitch, or pick up another phone connected to the same line.

### **FLASH FUNCTION**

Lets you get a new dial tone for dialing again or access "call waiting" services for switching from one call to another.

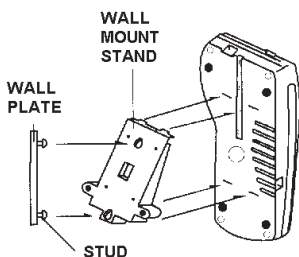
# INSTALLING YOUR TELEPHONE

## TEMPORARY TONE DIALING (\*KEY)

Use the “★” key when your line has Pulse set-up. Pressing it will allow you to change the dialing mode from Pulse to Tone during a dialing operation.

## WALL MOUNTING

1. Connect the line cord to the unit and to the wall plate.
2. Snap the wall mount stand on to the base.
3. Hang the unit on the wall-plate studs.



**NOTE:** To prevent the handset from falling, rotate the handset clip (closest to the hookswitch) a half turn so the side with the protruding edge is toward the top. This edge will hold the handset.



# MAINTENANCE INFORMATION

**Treat your telephone with care** for trouble-free performance. Avoid dropping the handset. Carefully place the handset on-hook after use.

**Clean your telephone with a damp cloth.** Stains may be removed with a mild soap. Do not use liquid or aerosol detergents or cleaning agents.

## TELEPHONE SERVICE PROBLEMS

**If you have any problems with your telephone service**, determine if the problem is with your telephone or the telephone company lines. **BEFORE CALLING THE TELEPHONE COMPANY**, be aware that they may charge you for a service call if the problem is caused by your telephone.

### NO DIAL TONE

- Unplug your telephone from the wall jack. Plug a substitute telephone that is known to work properly into the same wall jack.
- If the problem persists when using the substitute telephone, notify the telephone company.
- If the substitute telephone works properly, you must have your telephone repaired before reconnecting it to the wall jack.

### DIAL TONE BUT NO RINGING

- Check that the RINGER VOLUME CONTROL is not set to OFF.
- Set the RINGER VOLUME CONTROL to HIGH and have someone on another line call you. Before answering the call, set the RINGER VOLUME CONTROL to the desired volume.

### CANNOT HEAR OTHER PARTY

- Check the HOLD indicator. If it lights, press the hookswitch once to resume the conversation.

### CANNOT DIAL OUT

- Set the TONE/PULSE switch to the proper dialing mode. (You must have TONE service from your telephone company to use the tone dialing feature.)

# REPAIR OF YOUR TELEPHONE

**DO NOT ATTEMPT TO REPAIR THE TELEPHONE YOURSELF.** Telephones manufactured by CORTELCO must be returned to us for repair.

**You can return your telephone to CORTELCO** for repair or replacement in accordance with our LIMITED WARRANTY.

**DATE-OF-PURCHASE** CORTELCO warrants telephones against defects in material and workmanship in accordance with our LIMITED WARRANTY. If your telephone is returned for repair, include a copy of your sales receipt containing the date-of-purchase. **DO NOT INCLUDE THE ORIGINAL SALES RECEIPT.**

**If date-of-purchase is not included,** the factory date printed on the label on the bottom of your telephone will be used as the date-of-purchase. The factory date allows six months for distribution and sale of the telephone.

**If you return your telephone for repair,** the warranty period is not extended. The original date-of-purchase continues to apply to your warranty.

**OUT-OF-WARRANTY REPAIR** We will repair this telephone for a nominal fee after the LIMITED WARRANTY has expired if you send it to us in a complete and undamaged condition. The repaired telephone will be shipped to you C.O.D., freight collect.

**FOREIGN ATTACHMENTS** Remove all attached devices, such as adapter plugs or long cords, from your telephone before returning for repair. We do not assume responsibility for repair or return of attachments. Check our LIMITED WARRANTY.

**RETURN-FOR-REPAIR PACKAGING** If you are returning a telephone to us for repair, package it carefully, preferably in the original carton. Be sure to include your **return address**, a copy of the **sales receipt** showing date-of-purchase, and a note describing **the problem** you have with your telephone. Shipping must be prepaid. If the telephone is in warranty, it will be repaired or replaced, at our option, at no cost to you, and it will be returned shipping prepaid.

Ship telephones (shipping prepaid) to:

CORTELCO REPAIR CENTER  
1703 SAWYER ROAD  
CORINTH, MS 38834

# THE FCC WANTS YOU TO KNOW

**DESIGN COMPLIANCE** Your telephone is designed to comply with FCC Rules and Regulations, Part 68. It can be connected to the telephone network as FCC-registered terminal equipment. The registration number is printed on the label on the bottom of your telephone.

**NOTIFICATION TO THE TELEPHONE COMPANY** As a customer of the local telephone company, you must, if they ask, tell them before connecting your telephone to the telephone company lines. The telephone company may need the FCC registration number and the ringer equivalence of the telephone. This information is printed on a label on the bottom of your telephone.

**RINGER EQUIVALENCE** The ringer equivalence indicates the amount of power that your telephone draws from the telephone company line during ringing. The number is printed on the label on the bottom of your telephone.

If you have more than one telephone (or other terminal device) connected to the telephone company line, you should total the ringer equivalence numbers (REN's), and be sure that the total is not more than five. Your telephones may not ring if the total is more than five. Also, in some rural locations, your telephone may not ring if the REN total is more than three.

**RESTRICTIONS** You must not connect your telephone to coin-operated lines or party lines.

**INTERFERENCE POTENTIAL** Your telephone has a pushbutton dial that generates radio frequency energy. If not properly used, it may interfere with radio and television reception. If the telephone does cause interference with reception, move the radio or television to another electrical circuit or another location. If necessary, you may need to seek advice from an experienced technician.

**INSTALLATION** This model telephone must be connected to the telephone company lines through a modular jack. The required USOC for the modular jack is RJ11C for desk mounting and RJ11W for wall mounting. The USOC number is printed on the label on the bottom of your telephone.

**TYPE OF DIALING** Your telephone has a pushbutton TONE dial. You must have TONE service from your telephone company to use your telephone for dialing. Note that you will usually be charged extra for TONE service.

**HEARING-AID COMPATIBILITY** The handset on your telephone will work with magnetically-coupled hearing aids. You can use a hearing aid equipped with a T (Telephone) switch.

**IN CASE OF TROUBLE** If your telephone should cause problems on the telephone line, the telephone company can temporarily disconnect your service. The telephone company must then notify and allow you to correct the problem.

The telephone company may from time to time change its lines or equipment. They must notify you if planned changes will affect your telephone service, to allow you to take steps to prevent interruptions.

## LIMITED WARRANTY

If this telephone was purchased by you new in the U.S. or Puerto Rico, **CORTELCO** warrants the telephone against defects in material and workmanship for a period of one (1) year from the date of original purchase. This warranty is in lieu of all other express warranties. During the warranty period, **CORTELCO** agrees to repair or, at its option, replace the defective telephone, or any part of it without charge for parts or labor. This is your exclusive remedy. This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, the affixing of any attachment not provided by **CORTELCO** with the telephone and loss of parts. The warranty is voided in the event any unauthorized person alters or repairs the telephone.

Telephone companies use different types of equipment and offer various types of services to customers. **CORTELCO does not warrant that this telephone is compatible with the type of equipment of any particular phone company or the services provided by it.**

**CORTELCO** DISCLAIMS ANY IMPLIED WARRANTY, INCLUDING THE WARRANTY OF MERCHANTABILITY AND THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, AS OF THE DATE ONE YEAR FROM THE ORIGINAL PURCHASE OF THE TELEPHONE. **CORTELCO** ASSUMES NO RESPONSIBILITY FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSION AND LIMITATION MAY NOT APPLY TO YOU.

If failure occurs and your telephone is in warranty, service shall be provided by returning the telephone to **CORTELCO - Repair Center, 1703 Sawyer Road, Corinth, Mississippi 38834, shipping prepaid**. The telephone will be repaired or replaced if examination by us determines the telephone to be defective. Telephones received damaged as a result of shipping will require you to file a claim with the carrier.

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Voyage

The logo for CORTELCO, featuring the word "CORTELCO" in a bold, stylized, sans-serif font. The letters are thick and closely spaced, with a slightly distressed or industrial feel. The "O"s are particularly prominent.



